

NORTH AREA COUNCIL
Project Performance Report

JANUARY 2015

INTRODUCTION

North Area Council Priorities

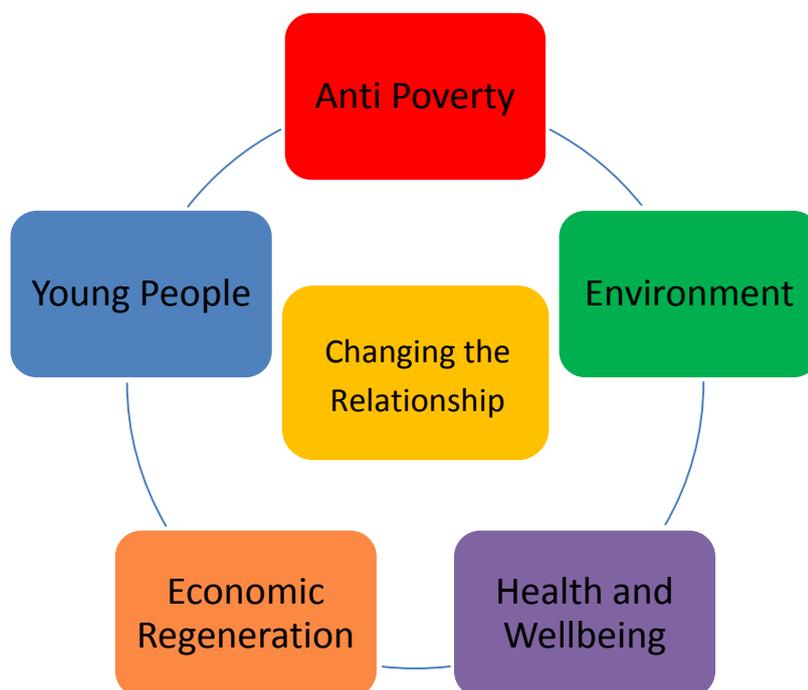


Table 1 below shows the Provide that have now been appointed to deliver a series of services that address the priorities and deliver the outcomes and social value objectives for the North Area Council. A number of projects are still in the development phase.

	Service	Provider	Contract Value/length	Contract start date
Anti Poverty	Financial Inclusion Service	TBC	£145,000 2 years	TBC
Young People	Summer Holiday Internship 2014	C&K Careers	£39,410 9 months	April 2014
Young People	Summer Holiday Internship 2015	TBC	£45,000 18 months	Approx. March 2015
Environment	Environmental enforcement	Kingdom Security	£ 54,771 1 year	4 th August 2014
Environment	Clean & Green Community Development	TBC	£150,000 2 years	TBC
Economic Regeneration	TBC		TBC	
Health and Wellbeing	Healthy Eating Project	South and West Yorkshire (NHS) Foundation Trust	£98,893 18 months	16 th October 2014

PART A - OVERVIEW OF PERFORMANCE

To date 3 contracts have formally completed their contract monitoring/contract management reporting. The following tables therefore reflect the overview of performance of **3 contracts only**. These contracts are:

C&K Careers – Year 1

Kingdom Security – Year 1, Q1

SWYPFT – Year 1, Q1

The next report will provide more comprehensive monitoring information from a total of 3 contracts live contracts and progress on the successful Stronger Communities Grant projects.

Young People

Performance Indicator	Target	Achieved to date
Summer internship to be delivered over summer 2014	60	83%
Development of five year plans tailored to the needs of students	60	83%
Improved confidence and self-esteem of students	60	83%

Environment: Enforcement

Performance Indicator	Target	Achieved to date
Patrol Hours completed	1632	112%
No of litter and dog fouling operations	8	100%
No of litter and dog fouling FPNs issued	N/A	91
No of parking PCNs issued	N/A	-
Payment rate for dog fouling and litter FPNs	N/A	61%
Payment rate for parking PCNs	N/A	-

Health and Wellbeing

Performance Indicator	Target	Achieved to date
No of participants completing the cook and sessions (128 in total)	8	15
No. of healthy eating champions trained (target is 4 per ward)	0	0
Plan and deliver at least one high profile event in each ward	2	1
Final assessments completed post intervention	10	13
% of participants showing improvement in health and wellbeing	70%	70%

N.B. the Q1 contract management meeting had not taken place at the time of writing.

PART B - SUMMARY PERFORMANCE MANAGEMENT REPORT FOR EACH SERVICE

C&K Careers

	RAG
Young People	
Satisfactory quarterly monitoring report and contract management meeting.	●
Milestones achieved	●
Outcome indicator targets met	●
Social value targets met	●
Satisfactory spend and financial information	●
Overall satisfaction with delivery against contract	●

The Summer Holiday Internship provider's contract commenced on the 28th April and ran until the end of November 2014. The contract value was £39,410. 50 young people originating from the North Area completed the summer internship which comprised of a week of workshops and a week at an employment placement. The students were recruited by C&K Careers with the help of staff from Darton College, Holy Trinity and Carlton Community College.

A celebratory event was held on Wednesday 24th September 2014. This was an opportunity to recognise the achievements of all the young people, the contributions of the placement providers and the people who helped realise the project.

When asked for feedback here are some of the young people's responses:

"The pre-placement training taught me how to present myself and how to be better at communicating and using my initiative."

"I will now be more focused on getting good GCSE grades to get into college and then Uni."

"Work experience has helped my future plans and is relevant to my job interests."

The success of the project was also included in the I Know I Can (IKIC) magazine in October 2014.

The provider C&K Careers attend the Area Council Meeting on the 17th November. Following which Members agreed to run the project again in 2015. The procurement for summer 2015 is currently underway and the Area Manager hopes to have a provider on board by the end of February 2015

Kingdom Security - Quarter 1 report received on 7th November

	RAG	
Clean and Green	Satisfactory quarterly monitoring report and contract management meeting.	●
	Milestones achieved	●
Health and Wellbeing	Outcome indicator targets met	●
	Social value targets met	●
Economic Regeneration	Satisfactory spend and financial information	●
	Overall satisfaction with delivery against contract	●

A comprehensive Quarter 1 (August to October 2014) monitoring report was submitted by Kingdom Security on 7th November 2014, and a subsequent contract/performance management meeting was held on 13th November 2014.

As illustrated in the table above, there is overall satisfaction that Kingdom is performing well and is making good progress in line with the contract.

Although it is not possible to set targets for Fixed Penalty Notices (FPN) issued it can be reported that in Quarter 1 there have been 91 FPN's issued in the North Area with 84 of these issued for littering and 7 for dog fouling. Research on CIVICA showed the £3,136.40 had been raised. At present the payment rate is just over 61% which is representative of all notices issued across Barnsley.

Added value: In Quarter 1 Enforcement officers have reported 10 fly tipping offences. Where appropriate evidence was passed onto GEO's and the others were reported to Neighbourhood Pride. A burnt out motorcycle was found whilst on patrol and officers have reported a dangerous dog to the SNT.

Kingdom Enforcement officers have now received training for parking enforcement so this can be undertaken in the near future. At the time of writing it parking enforcement action should have commenced and the Area Manager will be able to provide an update after the next operational update meeting with Kingdom Security.

Over the next quarter, enforcement officers will continue to carry out operations around hot spot locations as well as including these areas into patrols in each area. Officers provide a full assessment of the complaint recording in notes the scale of the problem in the area and looking at what action can be taken to remedy this. This could include speaking to one person, arranging for the area to be cleaned up, placing stickers in the area, ensuring bins are intact and not overflowing, leaflet drops for houses in the area etc.

SWYPFT – Quarter 1 report received on 20th January 2015

	RAG
Health and Wellbeing	●
Anti Poverty	●
Changing the Relationship	●
Satisfactory quarterly monitoring report and contract management meeting.	●
Milestones achieved	●
Outcome indicator targets met	●
Social value targets met	●
Satisfactory spend and financial information	●
Overall satisfaction with delivery against contract	●

A comprehensive Quarter 1 (October – January) monitoring report was submitted by SWYPFT on Monday 19th January 2015. The contract management meeting had not taken place at the time of writing and is due to be held on Friday 23rd January.

As illustrated in the table above, the SWYPFT are meeting all milestones and targets set. There is overall satisfaction that the service is performing well and is making good progress in line with the contract. However the Area Manager is looking forward to receipt of the Project Action Plan which will be shared with the Area Council when it is finalised.

A brief summary of the SWYPFT contract progress during Quarter 1 is provided below:

- The team have attended a number of networking meetings.
- A SWYPFT representative attended the Old Town Health and Wellbeing Event and the Darton East Ward Alliance Networking evening.
- Representatives also attended the North Area Council Meeting on the 17th November. Recruitment of the Community Food and Health Team Worker has been successful.
- Cook and Eat Training Sessions (Train the Trainer) were delivered at Secret Garden Childrens' Centre on 16th and 17th December.
- Sessions have been planned for delivery at Darton Children's Centre in January.